

Easy to use

(英語 English language)



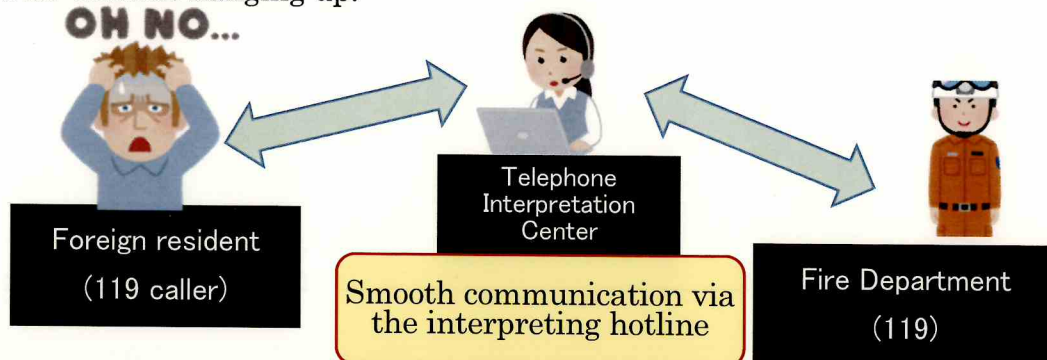
Call 119



Simultaneous interpretation hotline available in many languages !
The Sunagawa District Wide Area Fire Department (Sunagawa Fire Station, Naie/Urausu Branch Station, Kamisunagawa Branch Station) has introduced a simultaneous interpretation service to assist foreign residents during emergency calls and at emergency scenes.

① Response to 119 calls~Simultaneous interpretation~

- ◆ Simultaneous three-way communication between the caller, the telephone interpretation center, and the fire department.
※It will take a few seconds to connect to the telephone interpretation center, so please wait without hanging up.



② Ambulance response~simultaneous interpretation~

- ◆ Simultaneous three-way communication between the caller, the telephone interpretation center, and the fire department.

③ Languages spoken (24hours)

32 languages

English, Chinese, Vietnamese, Portuguese, Nepali, Spanish, Korean, Filipino (Tagalog), Burmese, Thai, French, Indonesian, Russian, Bengali, Ukrainian, Persian, Mongolian, Hindi (India), Sinhalese (Sri Lanka), Arabic, Urdu (India, Pakistan), Khmer (Cambodia), Cantonese, Italian, German, Pashto (Afghanistan, western Pakistan), Dari (Afghanistan), Taiwanese, Turkish, Lao (Laos), Malay (Malaysia), Tamil (South India)

Contact Sunagawa Fire Department Emergency Communications Division
TEL 0125-54-2196